

Complainant details (complete in full)

Full name (Mr / Mrs / Miss / Ms) _____
 Address _____
 Phone Home _____ Work _____
 Mobile _____ Email _____

Vehicle details (complete in full where possible)

Make: _____ Model: _____ Year: _____
 Licence plate number: _____ Current odometer reading: _____
 Location of vehicle if different from above _____

Complaint against (person/organisation issuing the certification)

Name _____
 Street address _____

If a complaint is upheld, the law permits three possible actions. The inspector may be required to undertake remedial action to correct his knowledge or process; or the inspector's authority to carry out vehicle inspections may be suspended or revoked. The NZTA **cannot order financial restitution, or reparation of any sort.** If you wish to pursue such matters you are advised to also seek advice from the Ministry of Consumer Affairs.

See www.consumer-ministry.govt.nz

NZTA will determine what action is appropriate with regard to the best interests of road safety.

Declaration

I understand the NZTA reserves the right pursuant to the Official Information Act, to withhold, in the case of an upheld complaint, the sanction or remedial action imposed on the Vehicle Inspector or Inspecting Organisation

I agree to make the vehicle available for inspection by the NZTA.

Signature: _____ Date: _____
 (Vehicle Owner)

Please return the completed form to:

Vehicle Certification Investigator
 Driver & Vehicle Certification Unit
 NZ Transport Agency
 20 Ballance Street
 PO Box 5084
 WELLINGTON 6145
 FAX: 04 894 5011